

# Quadrants of Aggression and Intrusion Concern - Triage Tool

## Aggression Thermometer

How would you describe the Person of Concern's problem behaviour?

- ☐ **Dysregulated** - No aggression. May be awkward, odd, bizarre, pressured, anxious, pleading.
- ☐ **Significantly dysregulated** - Rude, excessively sarcastic, rigid, or refuse to engage or comply with staff.
- ☐ **Distressed** - Low level anger, resentment, mistrust, or fear.
- ☐ **Significantly distressed** - Paranoia, hypervigilance, passive-aggressive, or self-depreciative without threats.
- ☒ **Disruptive** - Intimidation, indirect threats to harm self or others, unwanted contact, misuse of processes, harassment.
- ☐ **Significantly disruptive** - Fear-inducing intimidation, psychological pressure, unreasonable complaining, threats of harm to self or others.
- ☐ **Dangerous** - Sexual harm, explicit threats of violence, attempted violence, persistent and resistant to interventions.
- ☐ **Significantly dangerous** - Physical or sexual violence.

## Intrusion Thermometer

How **frequent** is the behaviour happening?

- ☐ Once
- ☐ Infrequently (About once a month)
- ☐ Weekly to fortnightly
- ☐ Twice a week
- ☐ Multiple times a week
- ☐ Once a day
- ☒ Multiple times a day

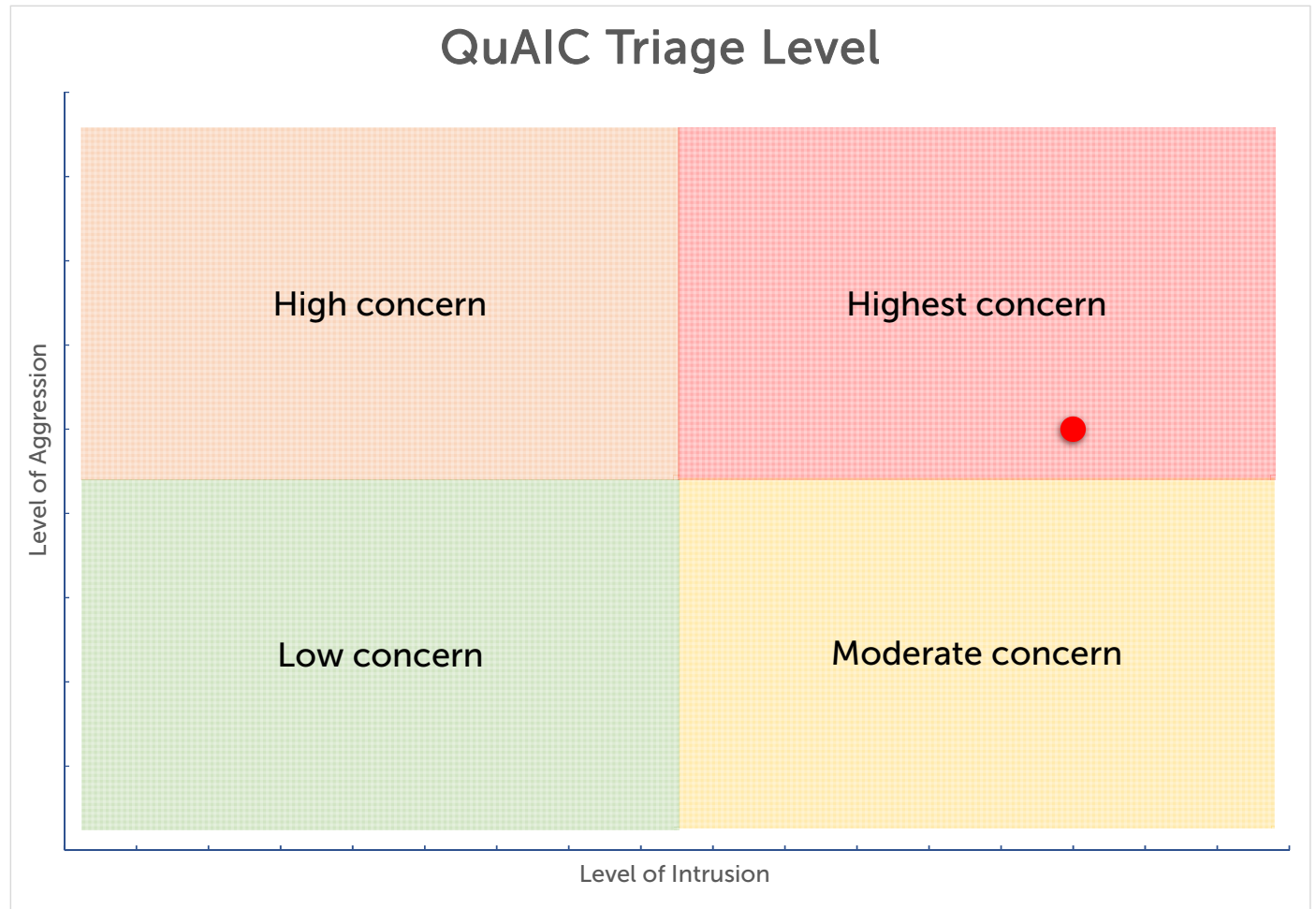
How **disruptive** is the behaviour?

- ☐ Affects a single target in their work/study role and does not disturb business/teaching operations.
- ☐ Affects a small (2-3) group of targets in their work/study roles or mildly disturbing business/teaching operations.
- ☐ Affects a moderate (4-5) group of targets in their work/study roles or moderately disturbing office/teaching operations.
- ☒ Affects target(s) in their private lives or a large (more than 5) group of targets or severely disturbing business/teaching operations.

How **persistent** is the behaviour?

- ☐ Less than 5 days
- ☐ More than 2 weeks
- ☒ More than 1 month without interventions
- ☐ More than 1 month despite interventions
- ☐ More than 6 months

PERSON OF CONCERN: [INSERT NAME AND OTHER IDENTIFYING INFORMATION HERE]  
DATE:



### Low concern

Response within 5 working days. Follow standard procedures and continue with only passive monitoring of the behaviour. There is no need for further evaluation unless subsequent behaviour changes in character and/or frequency, or identified protective factors are removed.

### Moderate concern

Response within 3 working days. Develop and implement management following consult with threat assessment and management team.

### High concern

Response within 48 hours. High priority escalation to threat assessment and management team. Commence safety planning for target(s).

### Highest concern

Immediate escalation to critical incident management team and/or emergency services notification. Consider external threat consultant review.